

# **Privacy Policy**

Your access to and use of the App is also subject to our Privacy Policy. By accepting these Terms, you confirm that you have reviewed and understand our Privacy Policy, and you acknowledge that any information shared by, or collected from or about you, may be used by CRUT in accordance with our Privacy Policy, as it is updated or changed from time to time.

## **There are three types of information we process (Information):**

Information you provide – such as your personal information when you create a CRUT Account, your searches, places, preferences, direct communications, etc.

Information created by your use of the App – such as location information, device information, usage information, travel patterns, etc.

Information from other sources – such as trip information, transport provider information, etc.

Any Information collected by us is collected in a lawful manner, is directly connected with a function or feature offered on the App and is considered necessary for that purpose.

We use Information to:

- Provide and improve the App;
- Build a profile of your preferences so we can personalize the App and provide you with relevant transport information and recommendations;
- Verify your identity and administer your Account, if you have one;
- Process or facilitate payment (through third party payment processing services);
- Send you marketing communications or other forms of communication through several channels;
- Identify issues with the operations of App in order to find resolution for these
- Carry out research on users' transport choices to improve App and also work with transport providers to improve transport services
- Disclose to lawful authorities when required to do so by law, or when appropriate, in our opinion, to respond to their request.;

From time to time, we may also disclose Information with third parties. This disclosure may be required for us to provide you access to our products and services; for enhancing your experience; for providing feedback on products; for fulfilment of your purchases; to collect payments from you;

to comply with our legal obligations; to conduct market research or surveys; to enforce our Terms; to facilitate our marketing and advertising activities; to analyse data; for customer service assistance; to prevent, detect, mitigate, and investigate fraudulent or illegal activities related to our product and services; or for other purposes. We do not disclose your personal information to third parties for their marketing and advertising purposes without your explicit consent.

We and our partners will share / sell some or all of Information with another business entity should we (or our assets) plan to merge with, or be acquired by that business entity, or re-organisation, amalgamation, or restructuring of business. Should such a transaction occur that other business entity (or the new combined entity) will be required to follow this Privacy Policy with respect to Information.

We do not knowingly solicit or collect Information from people under the age of 18 ('Minor'). If you are a Minor, you represent and agree that you have the legal consent of your parent or guardian to access and use the App.

If you disclose to us any Information relating to other people (Others' Information), you represent that you have the authority to do so and to permit us to use such Others' Information in accordance with these Terms.

You, while providing Information to us or any of our partners, including our other corporate entities, affiliates, lending partners, technology partners, marketing channels, business partners and other third parties, to contact you through any mode of communication for the purposes specified in these Terms.